No. 252

KEY

PUBLIC SERVANTS WANTED

IN 07

HAVE YOUR SAY ON THE SINGLE CORE BENEFIT

BUDGET 2006

MAORI UNEMPLOYMENT

WORKING WHILE PREGNANT

WARNING

BUY KIWI MADE

9 June 2006

Essential Information on an Essential Issue

• New Zealand **civil servants** are being targeted by recruitment agencies trying to fill 7,000 Australian public service job vacancies. About 3,000 of the new jobs will be situated in Canberra, a city that is already suffering a long-term skills shortage. Canberra has the lowest unemployment rate in Australia (3.4%) and observers say the jobs being created in the 2006-07 financial year will further stretch the city's labour market.

With civil servants in such demand in Australia, Wellington is an obvious place to look for talent. One company, Canberra-based Recruitment Management, says that many people working in the government sector in Wellington will have the appropriate skills needed by the Australian public sector.

- In apparent response to the Australian recruitment drive, the Wellington-based *Dominion Post* ran a three-page feature contrasting **Canberra and Wellington** the two capital cities. Each have about 320,000 people although Canberra covers about eight times the area that Wellington does. Each city has a population with higher education and income levels compared to the rest of their respective country. The *Dominion Post's* Keri Welham reports that Wellington has much more character something many Australians agree that Canberra lacks. But if the balancing up comes down to money, the average hourly income in Canberra is \$29.33 to Wellington's \$19.42.
- As a group, human resources (HR) specialists the people whose job it is to find and retain staff — have had very **high pay rises** over the last year. Typical salaries for HR specialists in Auckland rose 18.3%, the biggest overall salary increase of all working roles monitored by the 2006 Hays Salary Survey. Hays regional director Jason Walker says the focus on recruitment and retention of staff for many organisations has driven demand for HR specialists. Walker: "The last 12 months was characterised by one of the most sustained periods of low unemployment and jobs growth in modern times, the well publicised joining of Generation Y candidates to the workforce and the fierce global resources boom. So it is no surprise it was a year with an unprecedented focus on the candidate."

In more general terms, the survey reveals that about a quarter of workers had a pay rise of less than 3% (if they had one at all) last year. More than half of workers (58%) had pay rises of 3%-6%. And about 17% of workers had pay rises of more than 6%.

The *Hays Salary Survey* covers 13 employment sectors and hundreds of job roles in Auckland, Christchurch and Wellington.

• Work & Income is moving on plans to replace seven social welfare benefits with a **Single Core Benefit** — and is asking for feedback on the changes it is proposing.

The Jobs Letter — Essential Information and Media Watch on Jobs, Employment, Unemployment, the Future of Work, and related Education and Economic issues. It is published every 2-3 weeks, and is freely available on our website at **www.jobsletter.org.nz**. We will email you if you want to be notified of the latest issue, or sent the full letter (in PDF format). Paper, posted subscriptions are available at \$79 (incl GST, per annum).

DIARY

9 May 2006

Employers in Britain are employing highly qualified migrants from other EU countries to do low-skilled, lowpaying work in the building, hospitality and agriculture sectors according to a survey by the Joseph Rowntree Foundation. The Foundation says many immigrants tolerate low-skilled work and poor conditions in Britain because the pay was considerably better than in their own countries.

12 May 2006

British hospital trusts cut 4,000 jobs to stem budget blowouts. In all, the National Health Service may cut as many as 25,000 jobs.

14 May 2006

Workers' dissatisfaction with their jobs rises significantly if they are using old computer equipment. A Tickbox.net poll of more than 2,700 office workers in the UK, Germany and France also finds that people working with older computers tend to take more sick leave.

DIARY

15 May 2006

Internet-based job advertisements in NZ fell for the first time in three years according the ANZ job ads survey for March. Newspaper job ad vacancies rose.

Up to 50 management, administration and support jobs are expected to be cut from the Hawke's Bay District Health Board, with doctors and nurses being asked to take over the roles.

Absenteeism in the meat industry has contributed to a \$17 million wage-bill blowout according to a Meat Industry Association report. It says absenteeism accelerates after workers have been employed for six months, the point at which workers no longer have to produce a notice from a doctor for a short illness.

Bulgaria, poised to become a member of the EU, is likely to lose a flood of workers when it is accepted. Many workers are expected to head for Britain, Ireland and Sweden — the countries who have allowed wide access to workers from other former Eastern Block countries who have gained entrance to the EU.

Australia has a "world-class skills shortage" according to a Grant Thornton survey of Australian employers. 52% of employers are constrained by their lack of skilled staff - a rate only exceeded in the survey by Botswana. Grant Thornton Australian chairman Robert Quant says Australian business owners now regard the skills shortage as the main constraint on expansion and feel they are starting to hit rock bottom as far as the worker availability is concerned. Around 40% of Australian businesses want to increase staff numbers.

16 May 2006

About 70 jobs will go as PDL Electronics shuts its Napier plant. After the closure, PDL Napier will have about 20 staff, down from the 230 it had at the end of 2002. A Single Core Benefit will incorporate the Unemployment, Sickness, Invalids, Widows and the various Domestic Purposes Benefits. The current system categorises people in most of these groups as "unable to work" and that is destined to change with the introduction of a Single Core Benefit. Work & Income's New Service Model (see *Jobs Letter* No 251) is already seeing the agency provide employment services for all new working-aged clients, rather than just for those who would qualify for an Unemployment Benefit. The Single Core Benefit will further remove distinctions about who is expected to work and who is not.

• But funnelling the current array of benefits into one poses a number of problems about how to accommodate the needs of people in a large range of personal situations. To this end, Work & Income is asking for **public feedback** on its proposals on how it plans to apply the Single Core Benefit. The key areas in questions are:

— *eligibility* —what age should a person be and what residency status should they have to be eligible for a benefit? and for people who need income assistance because they have a low-income from a job, should their eligibility be based on the number of hours they work (currently 30/wk) or on the amount they earn?

—16 and 17 year olds— if a different benefit is to be available for young people in special circumstances, on what basis should it be available? and should it have a work focus or an education and training focus?

— *work expectations* — what work expectations are reasonable for people of working age who have dependent children or other caring responsibilities, or who have medical conditions or disabilities?

- assessment of earnings - should income be assessed weekly or annually? and what abatement regime should be used?

— *services* — how can Work & Income change the services it offers to better support people to enter and remain in work? and what services should be offered to people who can't return to work immediately?

— *Providing feedback on the Single Core Benefit proposals questionnaire* can be found at www.workandincome.govt.nz/get-assistance/single-core-benefit/ questionnaire.html

- The Green Party agrees it is important for people to make their views known to government regarding its Single Core Benefit proposals. Social and Economic Justice spokesperson Sue Bradford has published her party's answers to the Work & Income questionnaire (www.greens.org.nz/searchdocs/other9846.html) and encourages all people to have their own say.
- Some communities feel they should be taken off Work & Income's **"no go" areas list**. Two years ago as one of the Jobs Jolt initiatives, Work & Income identified 259 areas where it deemed job opportunities to be too low (see *Jobs Letter* No 202) and Cabinet gave the agency the power to deny an unemployment benefit to anyone who moved into one of these areas and couldn't find a job.

But people living in some of these areas say the "no go" list is out-ofdate. Masterton Mayor Bob Francis points to seven towns in his district on the "no go" list that no longer should be there. Riversdale,

DIARY

18 May 2006

Budget Day.

Treasury forecasts employment to fall slightly in the coming year and unemployment to increase to 4.8% by the end of 2007. Treasury also predicts the economy will slow to 1% growth this year before rising to more than 3% in 2007.

19 May 2006

Statistics New Zealand reports that the rate of immigration is increasing. There was a net inflow of 10,800 immigrants for the year to April, up from a low of 6,000 last October.

20 May 2006

In April, 5,000 fewer trips were made on each of the main motorways into Auckland as fuel costs rose sharply. Public transport use is up, and use of downtown car parks has fallen as workers change their behavior.

22 May 2006

The government is asking 12–24 year olds their opinions about youth rates and the minimum wage. The Ministry of Youth Development has printed 100,000 postcards that are being distributed primarily through schools and tertiary education providers to help get the issue circulating. It has also developed an on-line survey. The Youth Minimum Wage poll can be found at www.myd.govt.nz/ayv/ haveyoursay/youthminimumwage/ youthminimumwage.aspx

An immigration loophole is closed that had allowed foreign fee-paying students to qualify as domestic NZ, non-fee paying students. Until the rule change, the guardian of a foreign student was eligible to apply for a work permit, and students whose guardian is entitled to work qualified them as domestic students.

The Jobs Letter

Castlepoint, Cape Palliser and Lake Ferry have all benefited from a real estate boom. And Mauriceville, Battersea and Matahiwi all now have growing economies. Francis: "I would certainly question the ongoing identification of those areas. In fairness to the government the idea had merit at the time, but I think it's irrelevant today, in our case."

Several towns to the south of Nelson are also tagged "no go". Tadmor resident Gay Hamilton says the area is thriving and there is no need to be unemployed. She says residents are upset by the "no go" listing, which they feel labels them as dole bludgers.

• What was in the **Budget for jobs**?

- Industry Training There will be an additional \$4.44 million per year put into Industry Training, bringing its total annual budget to \$15.6 million. The government has a target 250,000 people participating in structured workplace learning every year.
- Workforce Foundation Skills The Budget provides a further \$33.5 million over four years towards improving the literacy, numeracy and language foundation skills of people employed at the low-skill end of the workforce. The funding will go through about 20 industry training organisations and will, by 2009/10, see 8,950 trainees per year funded to improve their foundation skills as part of their workplace training.
- Modern Apprenticeships The Budget included an additional \$34.4 million to expand the number of Modern Apprenticeships so there will be 14,000 apprentices enrolled in the programme per year by December 2008.
- Workplace Training in Schools The Gateway programme, through which year 11-13 secondary school students take part of their course of study in a workplace, is being expanded. The \$8.1 million increase will see Gateway — which has only been available in decile 1-6 school extended to all state and integrated schools.
 - **Tertiary Students** The bonded merit scholarship scheme will be expanded from 500 to 1,000 scholarships from the new school year. The scheme provides scholarships of \$3,000 per year for course fees for up to four years of study. The bonded student is required to work in New Zealand for the same number of years for which they received the scholarship. If they move overseas, they are required to re-pay the portion of their scholarship that didn't meet their obligation. The expansion to the scheme will cost \$13 million.

More students will become eligible for student allowances as the income threshold for their parents is to be lifted by 10% from \$35,700 to \$39,270. Students whose parents or guardians earn less than this per year will get a full student allowance. The change will cost \$14.3 million.

- Early Childcare The implementation of 20 hours per week of free early childhood education for working parents will become available from July 2007. The move will cost \$162 million.
- At 8.6%, the **Maori unemployment** rate is at the lowest annual average in 20 years, according to the March 2006 *Household Labour Force Survey*. Minister of Maori Affairs Parekura Horomia is pleased with the improvement in Maori unemployment since the government came to power in 1999 and points out that the proportion of Maori in work has been climbing steadily. The labour force participation rate for Maori increased from 62.4% in 1999 to 67.1% now. The labour force participation rate for Europeans is 69.6% and for Pacific People 62.7%.

DIARY

23 May 2006

Qantas Airlines will cut another 1,000 management and administration jobs by the end of the year. The job losses are due primarily to increased fuel costs which have nearly doubled over the last two years.

Malaysian Airlines is to lay off about 6,000 staff, a quarter of its workforce. Factors affecting the airline includes rising fuel prices.

24 May 2006

The idea of a seasonal programme for Pacific peoples to come to NZ to work appears to have progressed. After meeting the foreign affairs minister of PNG Rabbie Namaliu, NZ Foreign Minister Winton Peters says such a scheme could benefit the NZ economy as well as helping to alleviate unemployment in the Pacific.

US food giant Kraft axes 325 jobs in Australia in the latest round of a twoyear cost cutting programme.

25 May 2006

Online job search site www.search4jobs.co.nz is launched by APN, the publisher of the NZ Herald. The site immediately lists 6,000 jobs.

The Green Party warns that a Work & Income proposal to assess the income of all beneficiaries on a week-to-week basis would have a "devastating" effect on people who get seasonal work. MP Sue Bradford says there is no reason to assume a one-size-fits-all approach and such a move would make a mockery of the government's assurance that no one would be worse off with the introduction of a Single Core Benefit.

Over 60 secondary school students from Northland to South Auckland take a look at careers in the agricultural sector at an Experience Day at Ambury Park, sponsored by Meat & Wool NZ.

In Australia, sole parents who are judged capable of working will be expected to take jobs that pay as little as \$20/wk more than a benefit. Parents who do not take jobs may be subjected to 8-week benefit suspension penalties. And hourly earnings by Maori have risen an average of 4% between June 1999 and June 2005, from \$13.11 to \$16.58. Over the entire economy, wages increased by 3.8% over the period.

- Maori Party co-leader Pita Sharples is disturbed by the Minister's interpretation of the Maori unemployment figures. Sharples points out that in the same *Household Labour Force Survey*, the unemployment rate for European/Pakeha was 3.2%, Pasifika peoples 7.6% and Maori 8.7%. Sharples asks, "Since when is 'last place' a sign of success?" Sharples: "The Maori Party is tired of the endless disparities being recorded in such vital indicators as employment, unemployment and income. The Maori Party believes in the potential of Maori to earn the same as any other New Zealander, to enjoy full employment, and to experience the obvious economic benefits that come with an improved position. That would be something that we can all celebrate. We would urge the Minister of Maori Affairs to lift his sights higher, and to stop settling for second-best, or in this case, last place".
- **Pregnant women** in stressful jobs should work no more than 24 hours per week. And they should reduce their working hours to no more than 24 hours from the very beginning of their pregnancy.

A Dutch study of 7,051 women and their babies found that pregnant women in high-stress jobs who work 32 hours per week or more deliver babies with significantly lower than normal birth weight. Thin babies are more likely to become obese later in life and have a higher risk of heart attack, stroke and diabetes. The study also found that stressed mothers are more likely to have complications with their pregnancies and have babies who cry excessively. Research leader Gouke Bonsel: "We were astonished and we thought long and hard about publishing the results, but it is perfectly clear: women who work 32 hours or more in a stressful position have noticeably lighter children, with all the consequences."

• The inaugural **Buy Kiwi-Made** campaign has been allocated \$11.5 million over the next three years. Government spokesperson for the campaign Sue Bradford says the money will partly be used to produce and screen television ads and other marketing strategies. But she says *Buy Kiwi-Made* will be much more than media marketing. The campaign will be to provide the information consumers need to buy local and encourage New Zealanders to buy locally made products, use local services and to be local tourists.

The intention of *Buy Kiwi-Made* is to support manufacturers who want to identify their products as made in New Zealand, encourage retailers to be more pro-active in promoting New Zealand-made products, see local firms buying from other local firms, see that government procurement policies give local firms a fair go, and support the growth of the buy local initiatives such as local government procurement and craft and farmers markets.

Bradford: "We correctly acknowledge those high profile Kiwis who excel in sports or in film. But it is time that we also value those who keep this country working; those who make the products and provide the services that we consume every day."

• For 28 years the **Buy New Zealand Made** campaign has been run by Business New Zealand. It distinguishes its 700 members' products

DIARY

26 May 2006

About 330 people are made redundant at Te Wananga o Aotearoa in Waikato. The losses are mainly of middle management and support staff. Redundant staff will be able to apply for 150 new positions.

28 May 2006

The NZ balance of payments for imported and exported merchandise was positive in April. This is the second month running that the NZ economy has run a trade surplus. For three years NZ has run trade deficits.

29 May 2006

500 Australian jobs are to be cut as Vodafone unveils plans to slash overheads by up to 20% over the next few years.

Economic growth will hit a low of 0.8% in the year to March 2007 according to NZIER. The economic research bureau also predicts that the following year economic growth will be 2%, significantly lower than the Treasury forecast of 3.3% for the period.

NZ workers value the people they work with and their work environment more than the money they get according to the *Monday Project*. The TNS survey, that attempts to measure NZ worker's attitudes to how they feel about work, can be downloaded (11pg, 45Kb) from http://media.apn.co.nz/ webcontent/document/pdf/ project_monday.pdf

Hundreds of mail worker's will lose their jobs next year as NZ Post puts \$80 million into new processing machines in six urban areas to deal with its new postcode system. with a distinctive triangular sticker with a stylised kiwi on it. *Buy New Zealand Made* director Dalton Kelly says his subscribers — most of them small manufacturing businesses — pay to use the logo and he hopes *Buy New Zealand Made* will get some of the new *Buy Kiwi-Made* funds to encourage more manufacturers to sign up and benefit from the consumer awareness the government campaign will create. Kelly: "Countries like Australia and Ireland have funded large media campaigns which tugged at people's heartstrings to get them to buy locally and we've never done that. And compared to those places, New Zealanders are not nearly as loyal in what they buy."

- Economic consultancy BERL warns that *Buy Kiwi Made* should not become a fortress New Zealand type of approach. Ganesh Nana says companies need to be free to manufacture wherever it is most efficient for them to do so. Nana: "I don't think that as a nation we should be encouraging jobs for jobs' sake, because what that implies is low-wage jobs trying to compete against low priced imports."
- New Zealand's largest retailer, The Warehouse, commissioned a survey that found that three-in-four people say they prefer to buy New Zealand made products, and more than half say they would be prepared to pay up to 10% more for them. Even so, Warehouse spokeswoman Cynthia Church says she couldn't honestly say whether or not people would choose a New Zealand product over another one if all other things were comparable.
- The 90-day **Probationary Employment** Bill currently before a parliamentary selective committee (see *Jobs Letter* No 248, 249, 250) is still being hotly debated in the media. Author of the Bill, National MP Wayne Mapp, says giving employers the flexibility to dismiss workers who are not working out in the early stages would improve New Zealand's competitiveness. Mapp points out that New Zealand has recently dropped from 16th to 22nd in the OECD's competitiveness rankings. He believes the government is making it harder for business, rather than easier, and points to a Treasury report in 2005 which warned that labour laws could eventually reduce New Zealand's competitiveness. Mapp: "International competitiveness is a whole lot of little things cumulatively adding up and we are slowly slipping down".
- But Minister of Labour Ruth Dyson says the Employment Probation Bill is **not in step** with a World Bank survey that has ranked New Zealand the number one easiest country in the world in which to do business. And the World Bank ranked New Zealand 4th out of 155 countries for ease of employers starting or ending an employment relationship. Dyson also says that the World Bank "rigidity of employment index" rates New Zealand as having one of the least rigid employment markets in the OECD. Dyson: "These findings essentially render Dr Mapp and his Probationary Employment Bill redundant, as every country he has compared New Zealand to has a more rigid employment environment, despite having the punitive probationary periods that he advocates in his Bill."
- In an opinion piece in the *Dominion Post*, Mark Harcourt from Waikato Management School, agrees that many people have problems getting their foot in the jobs door but he says a probationary employment law **won't solve their problems**. Harcourt says the issue with migrants

DIARY

30 May 2006

A severe shortage of workers will constrain the growth of the Australian mining sector for at least the next ten years according to research commissioned by the Minerals Council of Australia. Researchers say staff are already scarce but the mining workforce is expected to expand by 50% in the next decade. The report recommends mining companies use more skilled migrants, the government to create of a new visa category to cater for short term labour needs, and reclassify geologists and metallurgists to allow them easier entry into Australia.

31 May 2006

The proportion of Maori on the unemployment register has increased in relation to the proportion of Pakeha but the overall number of unemployed people in both groups has fallen. Minister of Maori Affairs Parekura Horomia points out that since 2000, the number of Maori receiving an unemployment benefit has fallen in Northland by 58%, in Bay of Plenty by 65% and in East Coast by 71%.

The minerals industry in Australia faces a "critical" shortage of skilled labour. Stockbroking firm Teather & Greenwood says the shortage indicates that mines are working flat out and have no real prospect of any substantial growth over the next two to three years.

80% of IT professionals feel stressed by just thinking about going to the office and 97% are "traumatised" by their daily work, according to a survey by Dublinbased consulting firm Skillsoft.

Eunuchs in India call for a fair share of government jobs at a gathering in Bombay. The government has legislated that lower castes in India be allotted a proportion of jobs and schooling places, but there are no such allotments for India's 500,000 eunuchs. is demonstrably about discrimination — not a lack of qualifications or work experience. And for Maori and Pacific young people, insufficient training and education — not employers' fear of wrongful dismissal litigation — better explains the higher than average unemployment rates. Harcourt says there is no evidence from the United Kingdom or the United States — that respectively have very long or indefinite probation periods — suggests that probationary employment significantly reduces the relatively high unemployment rates of disadvantaged groups.

Harcourt says that if firing incompetents or wrongdoers is so difficult, then perhaps explicit default dismissal procedures for poor performance, misconduct and redundancy should be added to the Employment Relations Act. Harcourt: "But we should not expect the most vulnerable groups in our community to carry the entire burden in the form of probationary employment contracts."

- Business NZ says union statements suggesting thousands of workers would be sacked every three months if the Probationary Employment Bill is adopted are "silly". Business NZ chief Phil O'Reilly points out that the costs of advertising, selection, induction, training, uniforms and the cost of settling in a new worker are huge. O'Reilly: "Employers hire employees in the hope and expectation that they will be successful; to suggest otherwise flies in the face of reality."
- Supporters of the Probationary Employment Bill may have gained some timely support through a page-one *Dominion Post* story about a sacked plasterer. The worker had some indiscretions during his first three months on the job and was eventually sacked for being late. He was awarded \$2,400 for hurt and humiliation by the Employment Relations Authority who determined his employer hadn't given him an unequivocal warning that his job was at risk. Wayne Mapp: "The boss gives a young guy a go and he proves to be a headache so the boss get punished. Where's the justice in that?"
- Statistics NZ publishes the first of a series of quarterly reports that focus on different dimensions of Linked Employer-Employee Data (LEED) that helps measure **labour market dynamics** at the national and regional levels. The series will measure earnings, total filled jobs, worker accessions and separations, worker turnover rates, job creation and job destruction. This first report analyses regional data in conjunction with other dimensions such as industry, sector, age, sex and firm size.

— LEED highlights and commentary can be found at www2.stats.govt.nz/ d o m i n o / e x t e r n a l / p a s f u l l / p a s f u l l . n s f / w e b / H o t + O f f + T h e + P r e s s + L i n k e d + E m p l o y e r -Employee+Data+March+2005+quarter?open

• Tertiary students taking courses that aren't subsidised by the government through "student compound funding" will **no longer be entitled** to get a **student loan** to cover fees or living costs. The Tertiary Education Commission policy and advice manager James Turner says the change would help students make informed decisions about selecting tertiary providers and would prevent an "explosion" in the amount of funding needed in the sector. The government predicts the move will save \$20 million and is in line with its prioritising of spending — now that student loans are interest-free.

DIARY

1 June 2006

A severe influenza pandemic is likely to immediately reduce New Zealand's economy by 5%-10% according to NZIER. Economist Brent Layton estimates a severe pandemic would have similar firstyear impacts to the 1931-1933 Great Depression, but much smaller cumulative impacts over four years.

An Indonesian national is sentenced to four and a half years prison for bringing several of his countrymen into NZ with the promise they could get legal work in the fruit industry. The duped immigrants — who had paid the man \$8,000 each — have already been deported.

Unemployment is estimated to be 85% in the West African nation of Liberia. The UN says the creation of "jobs, jobs, jobs" is a top priority in the country and urges rapid debt relief, international assistance and other measures to foster growth and development.

2 June 2006

The humanitarian situation in the occupied Palestinian territory is looking "extremely bleak and predicted to worsen" according to the UN Office for the Coordination of Humanitarian Affairs. The agency calls for \$385 million to help alleviate the impact of soaring joblessness and the collapse in family income through the creation of emergency employment and to prevent increased malnutrition through expanded food assistance to families who don't have enough food.

3 June 2006

The Green Party elects Russell Norman as its co-leader.

• The heads of up to 50 PTEs plan to challenge the move, saying they had no prior warning and many will have to shut their doors because students will be unable to afford their courses. Since 1996, students undertaking a course that met New Zealand Qualifications Authority criteria have had access to student loans to cover fees and living costs — just like students attending a state funded polytechnic or university. The Association of Private Education Providers says the government's decision to deny their students access to loans would have a devastating effect on its members and their students. Given there is only six months until the change, colleges won't have enough time to plan for their future.

• Flexible working hours and more part-time positions are the key to **retaining older workers** in the workplace, according the Equal Employment Opportunities (EEO) Trust. In an on-line survey, the EEO has explored what people want from work as they get older and what workplace conditions would encourage them to stay in paid-work longer. About two-thirds of those responding said they would be encouraged to continue working past their expected retirement date by the availability of quality part-time work and flexible working hours.

The survey also found that most of those who responded who were already retired had gone directly from working into full-time retirement. But they said they would prefer to still be doing some paid work.

EEO Trust chief executive Philippa Reed says changing demographics and the on-going skills shortage means employers need to sharpen up on the employment of older people. Reed: "As well as ensuring they attract young people entering the workforce, employers need to explore what incentives, training and other workplace initiatives would encourage older people to continue to make an effective contribution at work."

• Some low-income Australians who have been unable to access mainstream credit — and are therefore easy marks for loan sharks — will soon be able to take out small loans to pay for essential items. The **Progress Loans** project, a joint initiative between the Brotherhood of St Laurence and the ANZ bank will provide loans of \$500- \$3,000 for people who don't have access to commercial financial institutions.

Brotherhood executive director Tony Nicholson says around 6% of adult Australians have minimal access to financial services and therefore rely on very expensive forms of credit or simply go without household items that most people take for granted. Nicholson: "Families we work with survive without a fridge or a washing machine, using an esky to keep food cool and visiting the laundromat on a daily basis. Over the space of a year this adds up to more than the cost of a personal loan. With Progress Loans, we will be able to assist many of these families on low-incomes to borrow money via the mainstream credit market in a way which is sustainable and protects them from exploitation."

DIARY

4 June 2006

Grocery giant Foodstuffs is to introduce the first of two self-service supermarket checkouts at a Pak 'N Save store in Christchurch this month. Foodstuff's Mark Baker says reduced labour costs aren't part of the business case for the move but agrees that stores may not need so many checkout operators early in the morning or late at night.

The unbundling of Telecom's network may be derailed by a chronic shortage of skilled network technicians according to contracting company Cabletalk. Managing director Peter Wilson says NZ has only 75% of the network technicians it currently needs and would need a lot more in an unbundled world.

5 June 2006

Nearly 50 jobs go at the Henderson-based Waipareira Trust, now being managed by former manager and MP John Tamihere. The cuts come from the trust's training and education service, call centre and building development company.

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The Diary is sourced from our media watch of New Zealand daily and weekly newspapers.

Research sources for the main items in The Jobs Letter are available in our internet edition at www.jobsletter.org.nz

- The ANZ is subsidising the scheme but the Progress Loans programme aims to eventually meet its own operating costs. At the moment, each loan has a \$40 approval fee and an annual interest rate of 12.7%, in line with interest rates for mainstream unsecured personal lending. To be eligible, applicants must have a government health or pension card, have lived in the same residence for more than six months and be up-to-date with utility bills and rent. Nicholson says the Brotherhood's experience with loans to people on low-incomes is that they have a default rate of only 0.9%
- An increase in the number of **skilled migrants** may help expand the economy but it will slow wage growth for existing residents in skilled occupations according to the Australian Productivity Commission.

Commissioner Judith Sloan questions the assumption that skilled migration delivers much in the way of wide economic benefits. Sloan agrees that a 50% increase in skilled migration would relieve some of the pressures of skills shortages. But she maintains that the improvements in welfare associated with increased migration are largely accrued by the immigrants themselves and that the overall effect of greater migration would be fairly minor for the economy. The findings are a rebuff to business groups and the Victorian state government, which are lobbying the Australian Federal government hard for a big increase in skilled immigration numbers.

• The **migration** of highly skilled people from **poor countries** to wealthy countries is not restricted to health professionals (see *Jobs Letter* No 250). Along with the degradation of Africa's health systems, its higher education systems are also being plundered of talent through migration to Europe and the United States. About 30% of Africa's university-trained professionals — and as many as 50,000 Africans with PhDs — live and work outside the continent.

The British Association of University Teachers and the British lecturers' union Natfhe say something needs to be done to compensate developing countries for their human resource losses. They suggest reciprocal migration, better links between universities in industrialised countries and those in developing nations, and improving the infrastructure of the countries faced with losing their workers.

Paul Bennett of Natfhe says the UK hosts many of the most talented academics from around the world, including some from very poor countries. Bennett: "They are entitled to come, are very welcome, and our universities benefit hugely from them. But this is an unequal relationship which can sometimes damage the countries from which they come. We want the government to compensate those exporter countries and help them to build up their own education systems."

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